

# Business Internet Banking & HSBC HK Business Express mobile app

## Commercial Banking Digital Solutions

### Feature List

Oct 2024

Service Category	Function	Business Internet Banking	HSBC HK Business Express mobile app
My HSBC	eStatement and eAdvice	✓	✓
	Inbox Messages	✓	X
	Inbox Notification	✓	✓
	Notification Centre	✓	✓
	Online Application Status	✓	X
	Activity Log	✓	X
Offers & Insights	Product Offers & Insights	✓	✓
Accounts	Account Balance Overview	✓	✓
	Facilities Enquiry	✓	X
	Pre-order Banknotes	✓	X
	Manage Bank Feed	✓	X
	View Business Information	✓	X
	Business Information Update	✓	X
Payments & Transfers	Owner HSBC Account Transfer	✓	✓
	Third Party Payments / autoPay	✓	✓
	Bill Payments	✓	✓
	QR Code Payment	X	✓
	Modify & Authorise Payment	✓	✓ (Only transaction authorisations for payment/ transfer/ bill payment/ autopay are available.)
	FPS Addressing	✓	X
	Direct Debit Authorisation	✓	X
	Paper Cheque		
	- Cheque Image Enquiry	✓	X
	- Cheque Book Request	✓	✓
	- Status Enquiry	✓	X
	- Stop Payment	✓	X
	e-Cheque Enquiry	✓	X
	Mobile Cheque Deposit	X	✓
	Advices & Reports	✓	✓ (Only 'eAdvice' is available.)
	Payment Tracker	✓	✓
Incoming Funds	✓	✓	
Notification for Pending Transactions	✓	✓	
Create contact card	✓	✓	
Foreign Exchange	FX Order Watch	✓	✓
	FX Rate Alert	✓	✓

Investment	Hong Kong Stocks Trading	✓	X
	U.S. Stocks Trading	✓	✓
	Bonds/CDs	✓	X
	eIPO	✓	X
	Unit Trust	✓	X
	Time Deposit	✓	X
	Risk Profile Questionnaire	✓	X
	Substitute Form W-8	✓	X
	Investment Account Opening (only If holding Business Integrated Account)	✓	X
Card & Lending Services	Card Application	✓	X
	Activate Card	X	✓
	Manage Debit Card	X	✓
	Loan Services – Rollover	✓	X
	Loan Services – Drawdown	✓	X
MPF	MPF Services	✓	✓
Trade Services	Trade Transaction Tracker	✓	✓
	Import DC Issuance and Amendment	✓	X
	Import Bill Settlement	✓	X
	Pre-shipment Finance	✓	X
	Post-shipment Finance	✓	X
	Guarantee / Standby DC	✓	X
	Import Finance	✓	X
Account & Servicing	Online Account Opening	X	✓
	Business Internet Banking Service Enrolment	X	✓
	Business Internet Banking Registration	✓	✓
	HSBC Identify	X	✓
	Servicing Request Review	X	✓
HSBC Merchant Box	HSBC Merchant Box Subscription	✓	X
Services & Support	Request & Form Tracker	✓	X
	Request & Form Directory	✓	X
	e-Form Submission Centre	✓	X
Admin Tools	Create Secondary User	✓	✓
	Modify User Details / Delete User	✓	X
	Activate / Approve New User	✓	✓
	Set Up Authorisation Matrix	✓	X
	Management Control Authorisation	✓	X
	Set Overseas ATM Withdrawal Limit	✓	X
	Change Daily Transaction Limit Request	✓	X
	Set Account Alias	✓	X
	Set MPF Services	✓	X
	Set Settlement Account	✓	X
	eStatement and eAdvice Settings	✓	X
	Change Office Phone Number / Address	✓	X
	Manage Your Contact Information	✓	X
	WeChat Service	✓	X
	Replace a Security Device with a Mobile Security Key	✓	X
	Activate New Security Device	✓	✓