Push notifications on HSBC HK Business Express mobile app

User Guide

Learn how to enable the push notification function and receive personalised notifications via the app.

For other functions of Notification Centre, please go to Business Internet Banking.

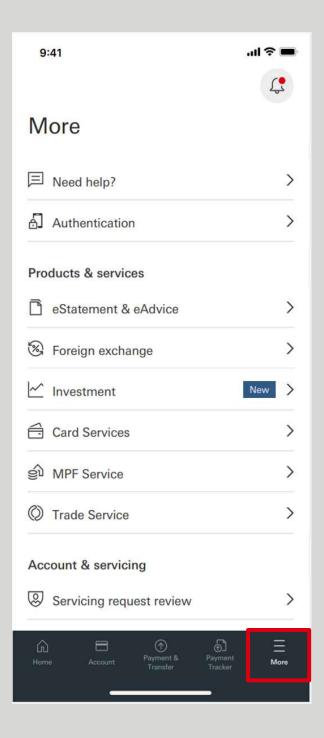


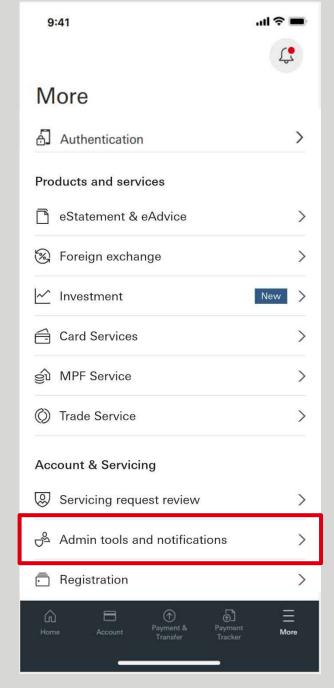
Enable push notification

By turning on push notification on your mobile device, you will receive alerts even when you have not logged on to mobile app. These alerts include the personalised notifications that you have subscribed on Business Internet Banking.

Step 1

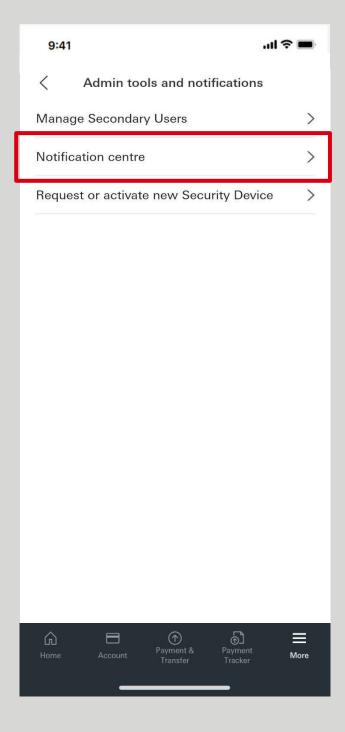
Go to 'More' > 'Admin tools and notifications'.





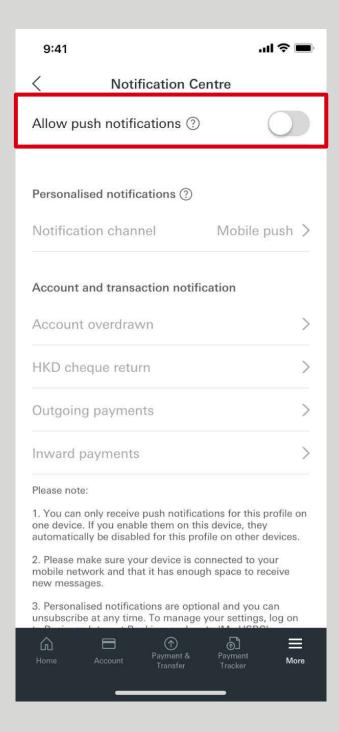
Step 2

Select 'Notification Centre'.



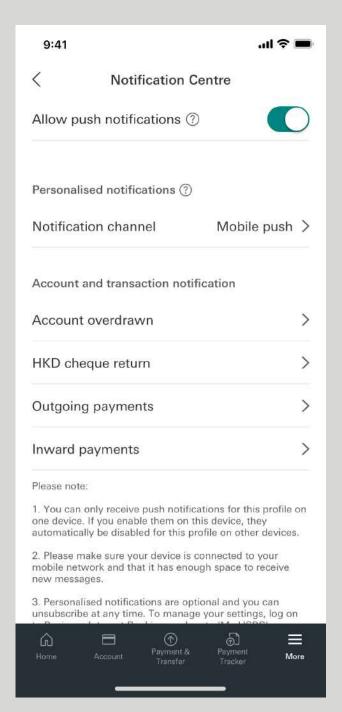
Step 3

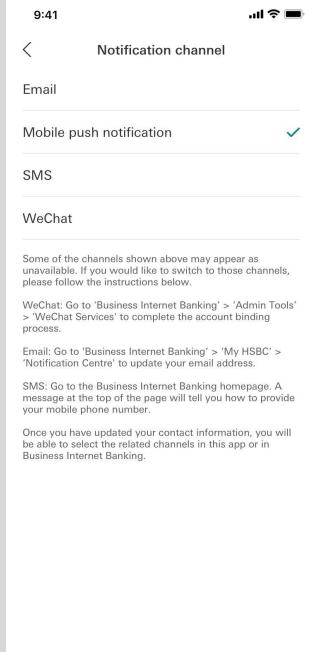
Turn on the toggle to enable push notification. You can disable it any time.



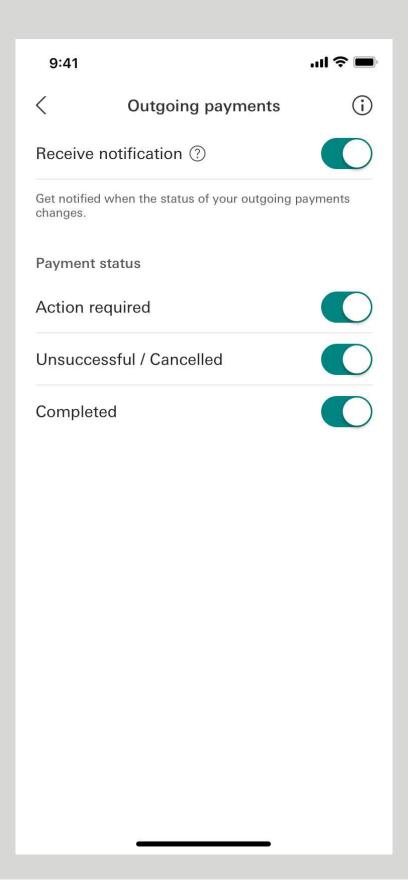
Once push notification is allowed on this device:

- 1. If you have previously chosen to receive personalised notifications via SMS, Email or WeChat, all personalised notifications will now be sent to this app.
- 2. 'Mobile Push' will be the selected channel for receipt of all your personalized notifications. You can change it to email, SMS or WeChat at any time.





- 3. Only one device can be paired to one profile for push notifications. If you have previously enabled push notification on another device, the setting for this profile on that device will be disabled automatically.
- You will automatically receive notifications about outgoing payment status as well. You can unsubscribe it or update other settings at any time.



The HSBC HK Business Express App (the 'App') is provided by The Hongkong and Shanghai Banking Corporation Limited ('HSBC') and is intended for use by HSBC commercial banking customers in Hong Kong. The App is not intended for download or use by any person in any jurisdiction where such download or use would be contrary to any law or regulation of such jurisdiction, or where HSBC is not licensed or authorized to provide the App and/or any of the related services. We do not charge for the App. However, your mobile network operator may charge you to access the App and these charges may vary if you access the App when abroad. You are responsible for these charges. Information and images displayed on the smartphone screen, laptop, the App and Business Internet Banking interface are provided for illustrative purposes only. Copyright: HSBC Group 2023. ALL RIGHTS RESERVED.

Issued by The Hongkong and Shanghai Banking Corporation Limited