

Payment in HSBC HK Business Express mobile app

User Guide

Supported payment types:

You can make different types of payment on the go, and make it even easier by confirming the transactions using Mobile Security Key.

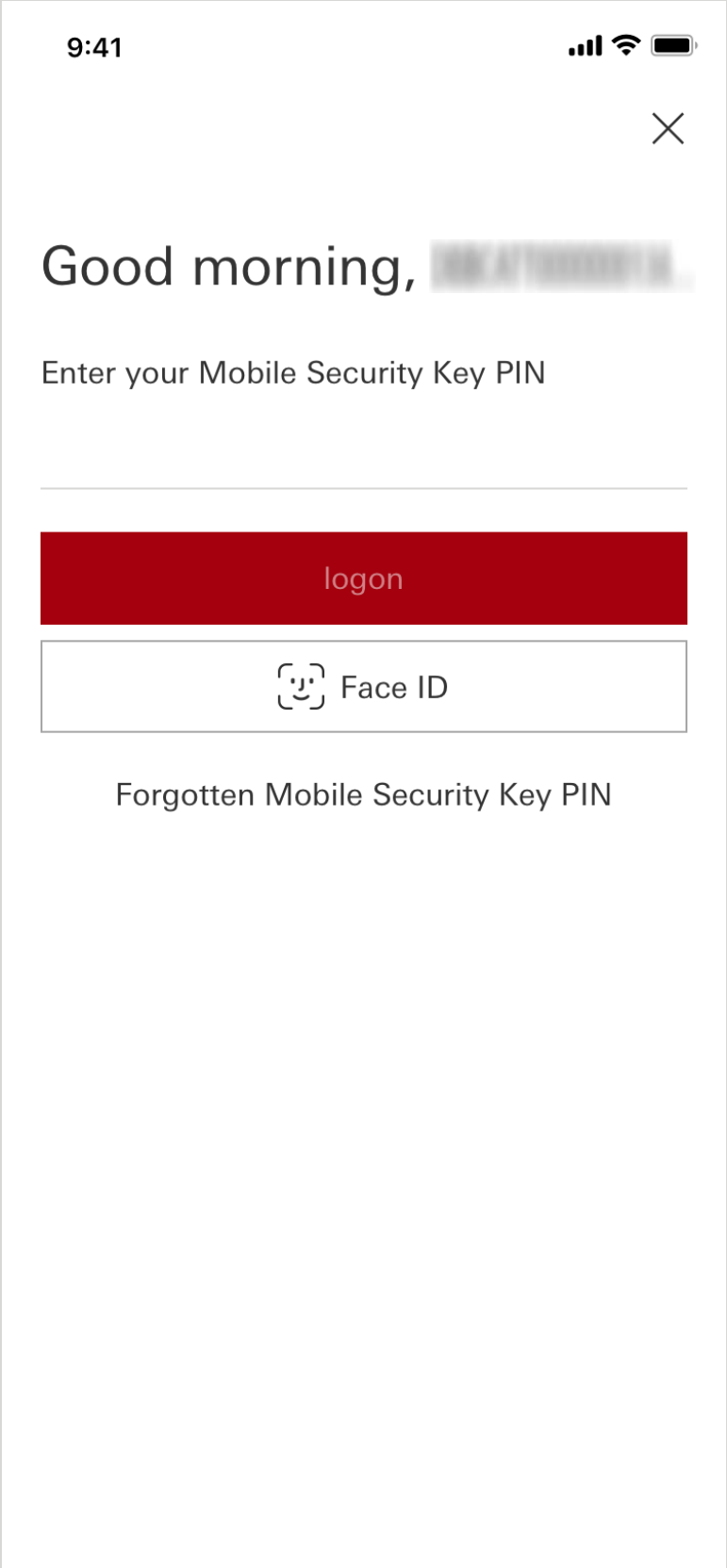
Domestic and international payment	Pay via FPS, RTGS or telegraphic transfer in just a few simple steps.
QR payment	Pay by scanning the QR code provided by your payee. If you are using Microsoft Dynamics 365 Business Central, integrate it with HSBC Business Go to generate QR code for your payment journals to pay easily.
Transfer	Move money within your HSBC accounts under the same company, including FX transaction.
AutoPay	Collect payment from or make payment to groups of beneficiary created in Business Internet Banking.
Bill Payment	Settle various types of bills including public utilities, government organisations and insurance companies.

Other payment-related functions:

Pending Transaction	Primary Users can find payments required for their authorization in one place.
Payment Tracker	Check the real-time payment status, end-to-end from HSBC to the beneficiary bank.

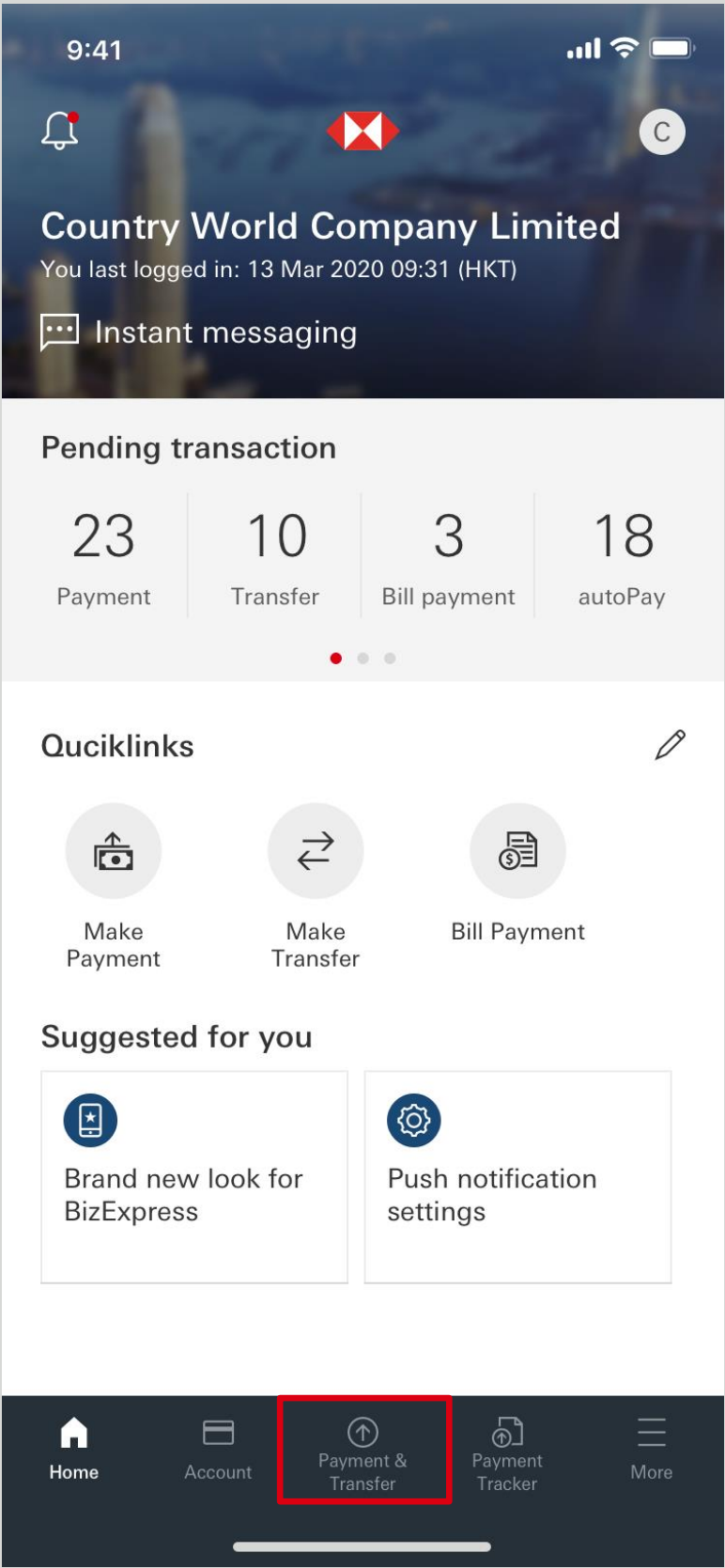
Getting started

- 1. Log on to HSBC HK Business Express mobile app.



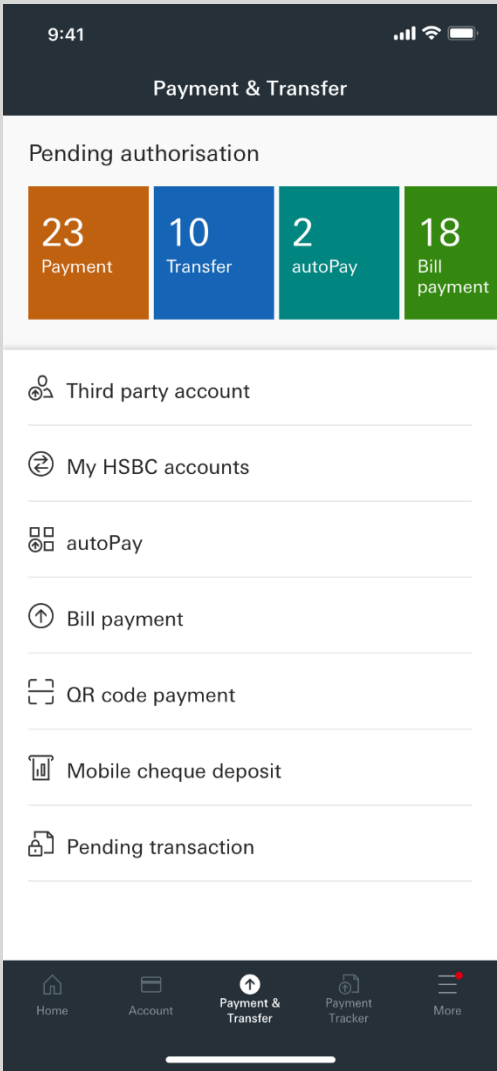
Getting started

2. Tap 'Payment & Transfer'.



Getting started

3. Select the payment type.



Click on the below to view the step-by-step guide:

Third party account

QR Code Payments

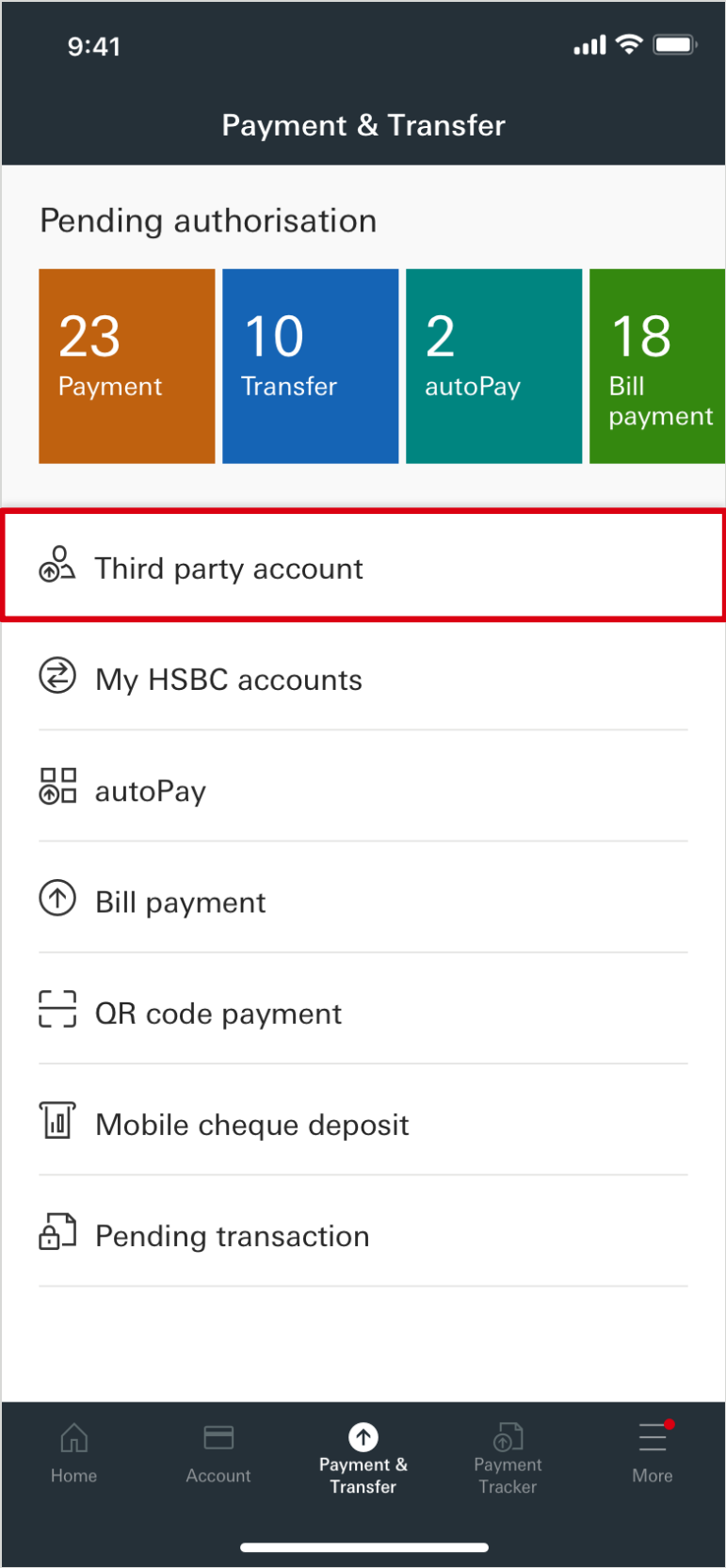
Payment Tracker

For autoPay, Make Transfer, Make Bill Payments and Pending Transaction, simply follow the onscreen instructions to complete the payment process.

For more information about our payment services, please go to Business Internet Banking > 'Third party payment / autoPay' to view the Payment User Guide.

Make Payments

1. Select 'Third party account'



Make Payments

2. Input the payment details as instructed.

9:41

Payment details

Step 1 of 3

To

Hong Kong Trade Co. - Account for shipment and cargo fe...

LINK AT THE BOTTOM OF THE PAGE

HSBC

From

Business HKD Current Account

LINK AT THE BOTTOM OF THE PAGE

Amount

USD

Enter an amount

When

Now

We have a pre-arranged contract with the bank

None

Yes

Ordering party

Is this payment being made on behalf of a third party (ordering party)?

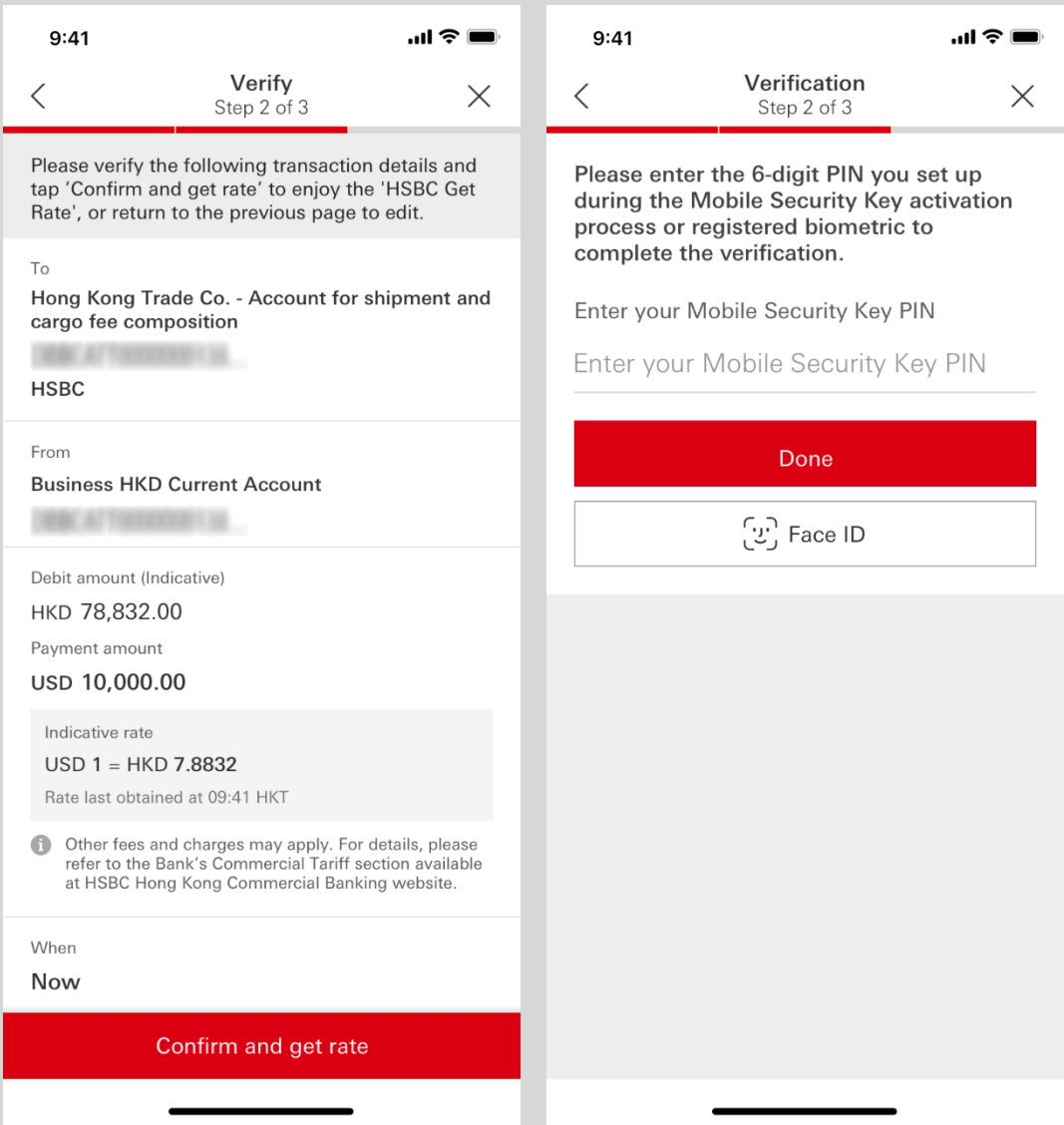
None

Preview your payment details

PUBLIC

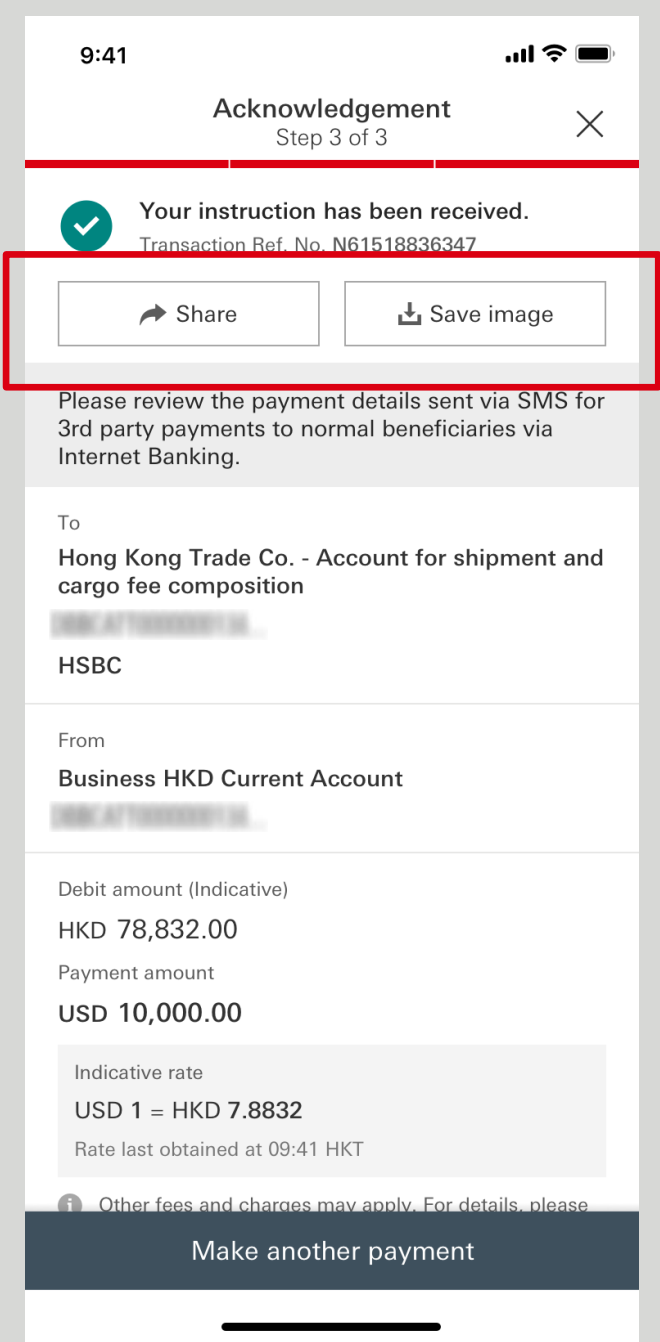
Make Payments

3. Check the details before proceeding. If you have activated Mobile Security Key, verify using Mobile Security Key PIN or biometric. Otherwise, input the security code generated by your physical Security Device.



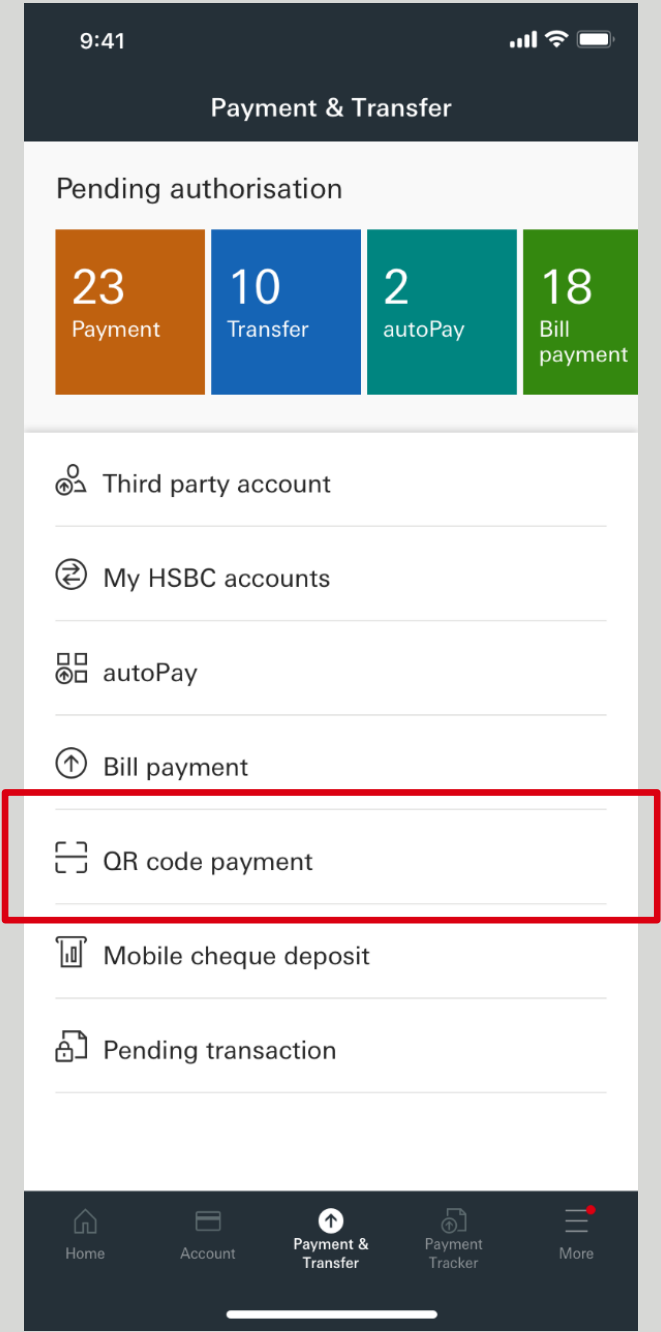
Make Payments

4. You will see the confirmation screen once your instruction is successfully submitted. You can share this screen via email or other messaging applications, or save it in your photo album.



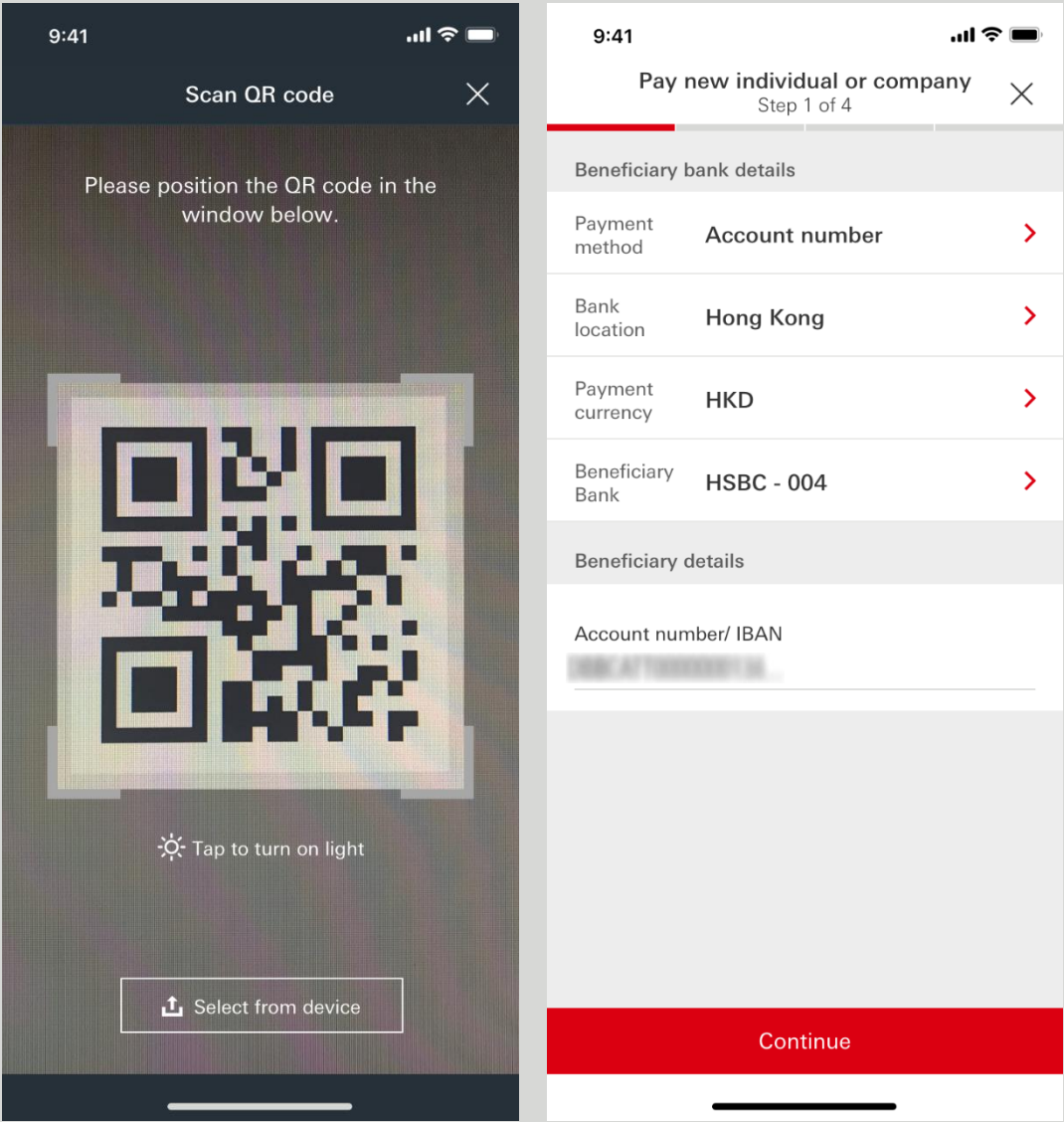
QR Code Payments

- 1. Select 'QR Code Payments' and scan a QR code you obtained from the payee.



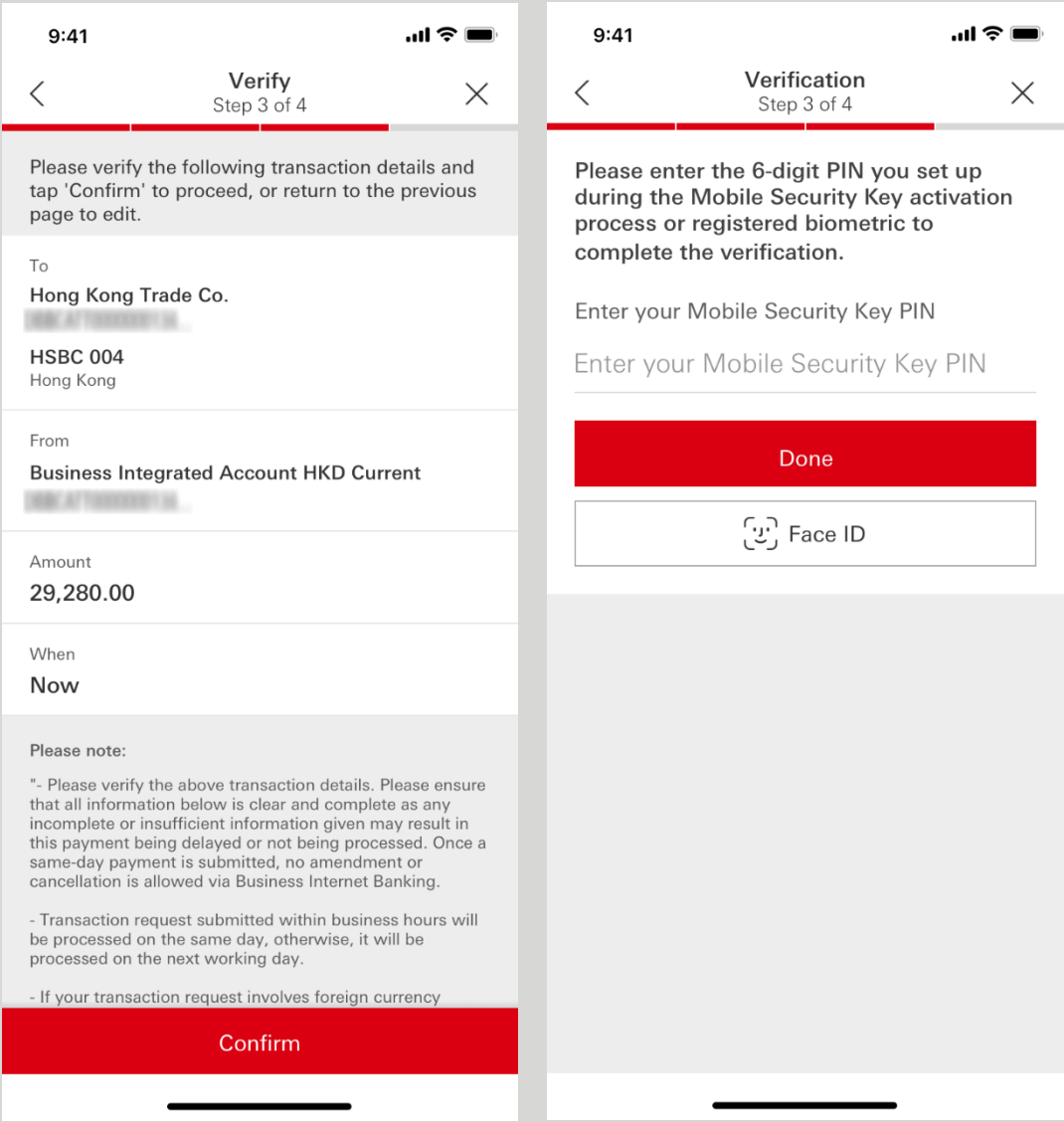
QR Code Payments

- 2. Scan the QR code or import the QR code image, then input the remaining payment details.



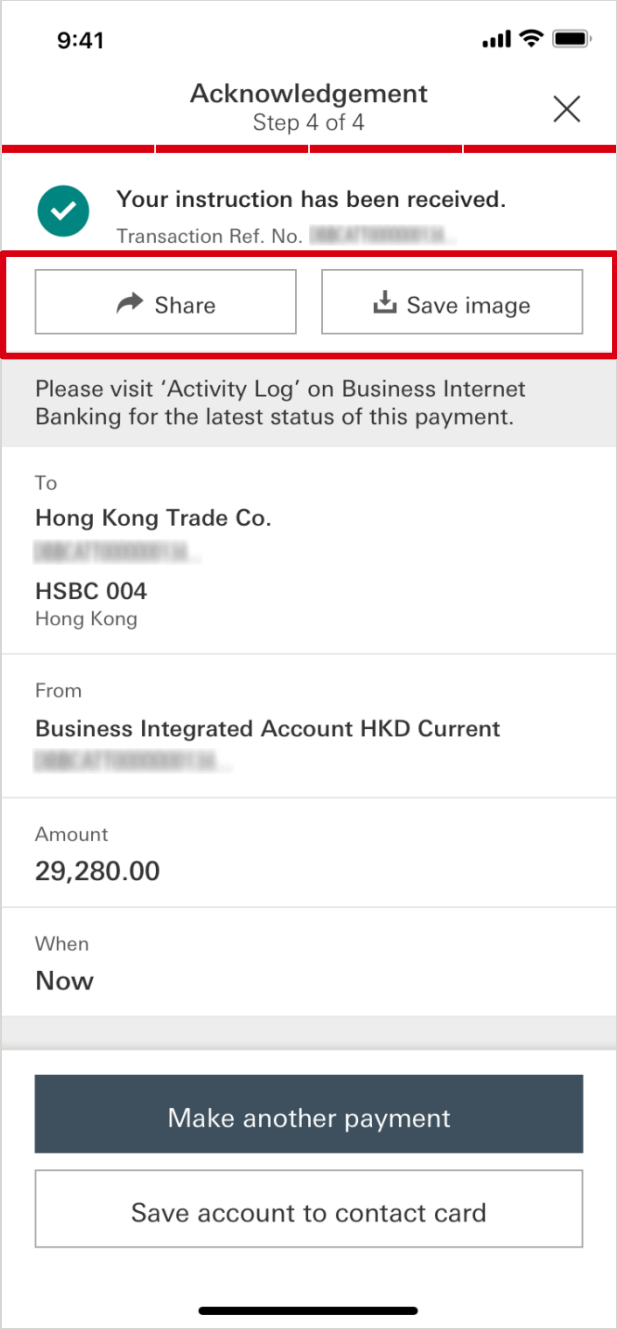
QR Code Payments

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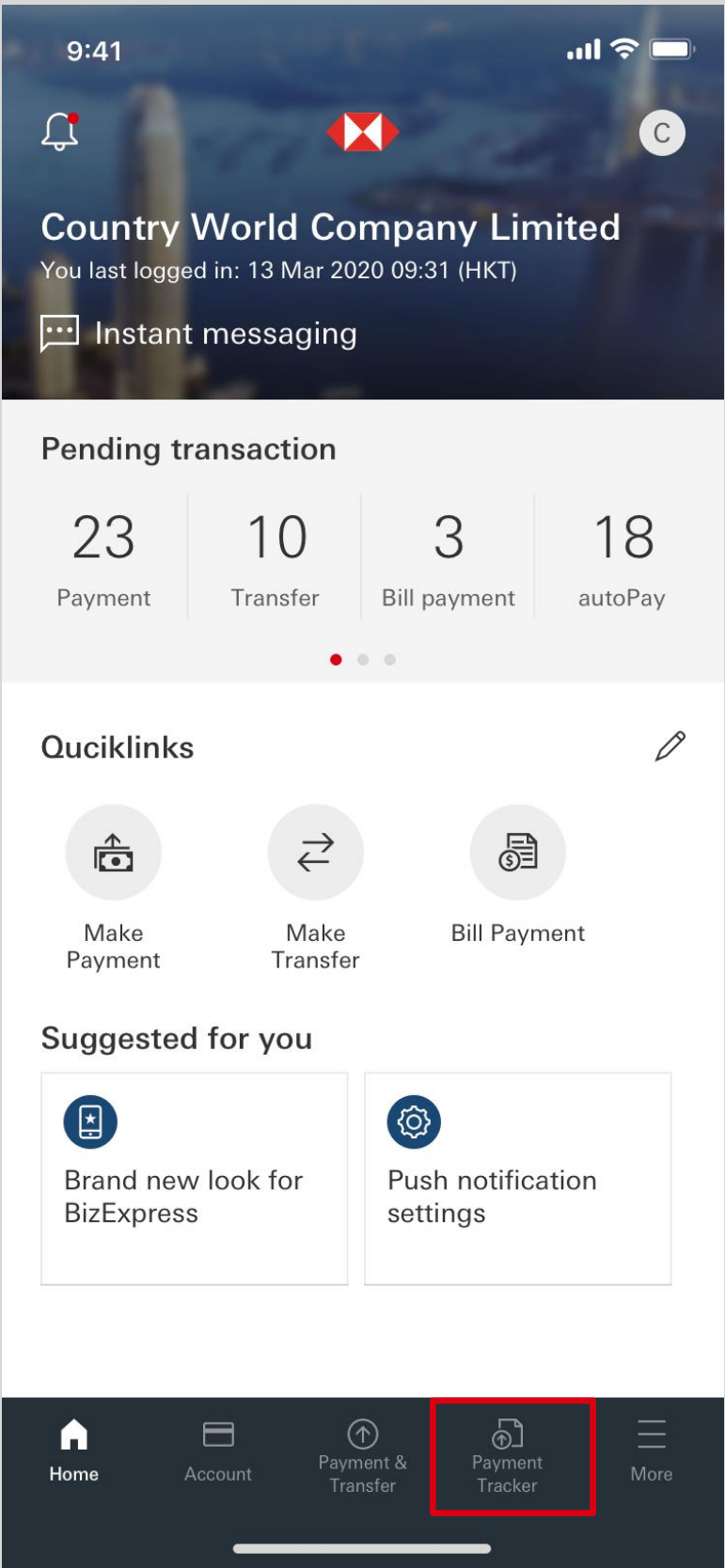
QR Code Payments

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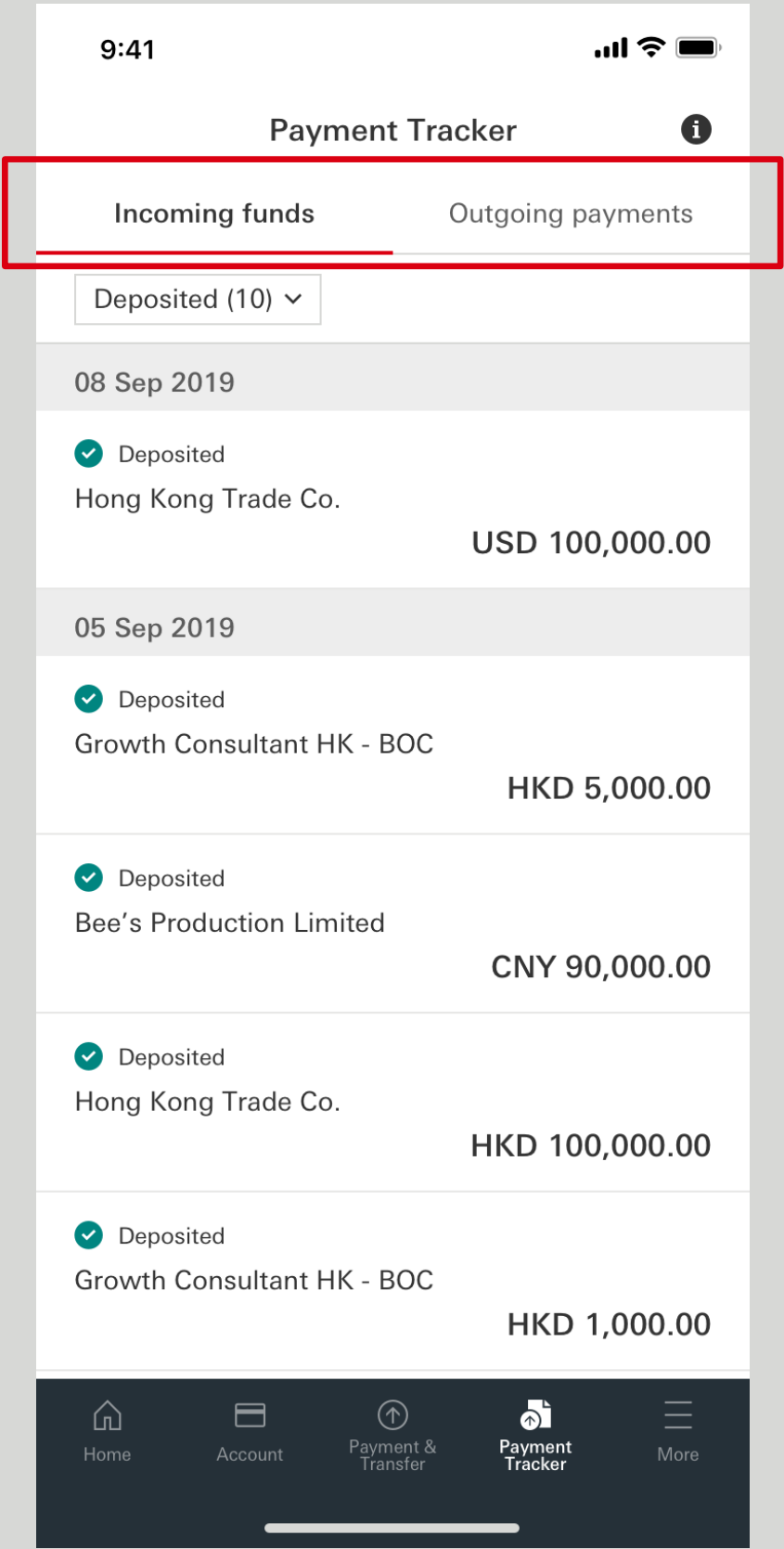
Payment Tracker

1. After logon, select 'Payment Tracker'.



Payment Tracker

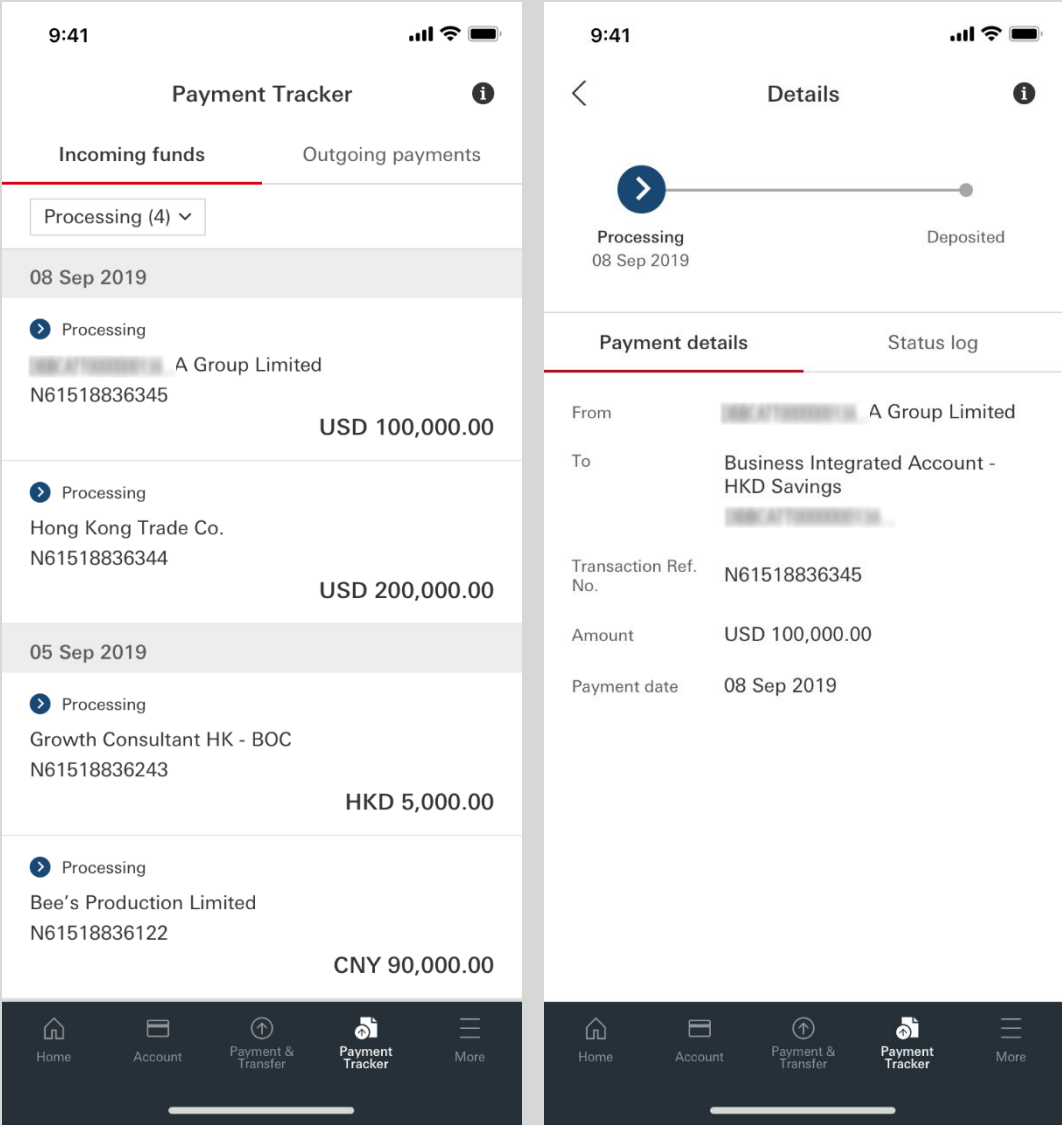
2. You can view the status of incoming funds and outgoing payments.



Payment Tracker

3. There are 2 statuses for incoming payments.
- Processing
 - Deposited

Click on each payment to view more details

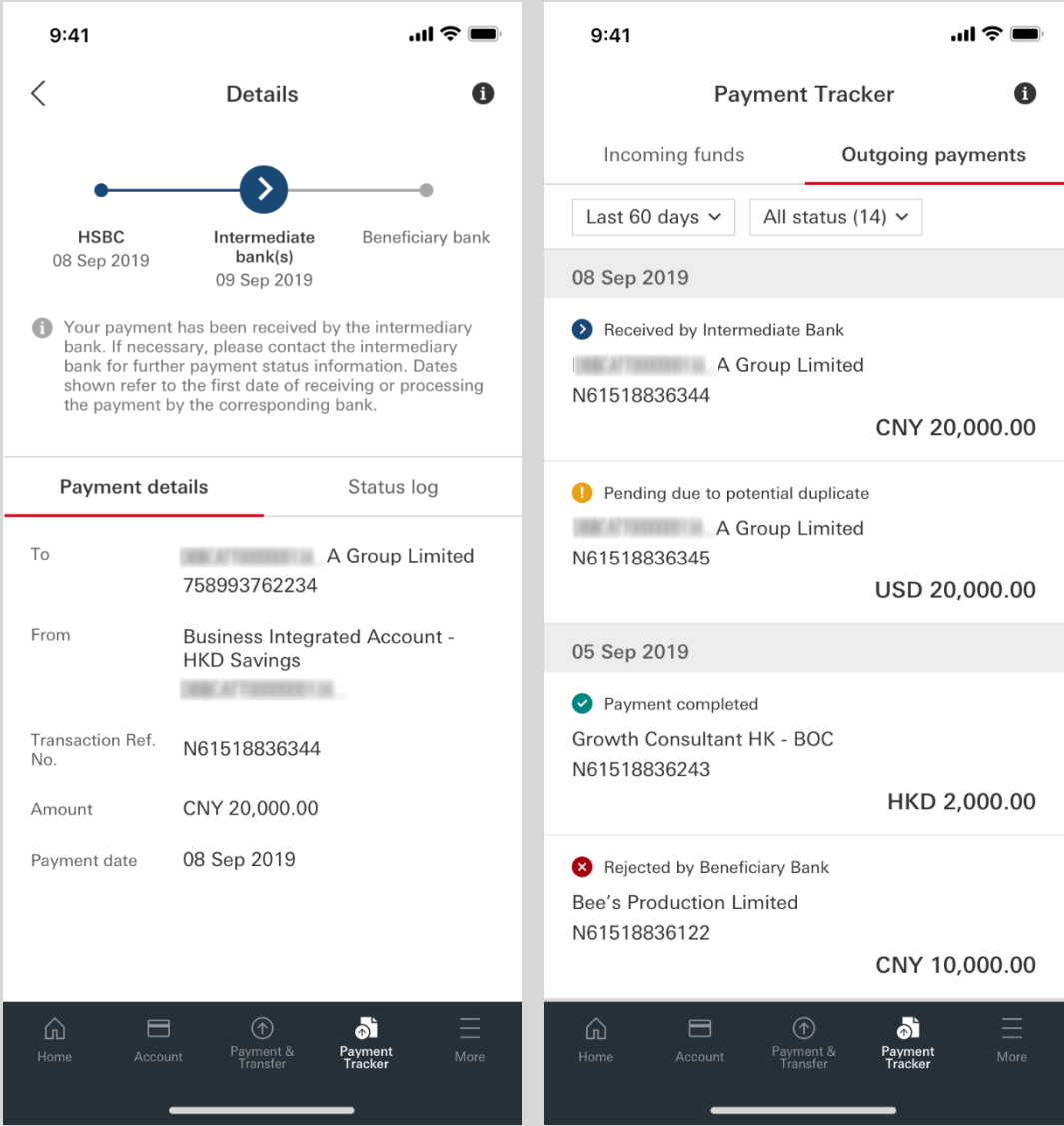


Payment Tracker

4. There are 2 statuses for incoming payments.

- ♦ Action Required
- ♦ In Progress
- ♦ Unsuccessful
- ♦ Completed
- ♦ Cancelled
- ♦ Unavailable

Click on each payment to view more details



For more information about Payment Tracker, please go to Business Internet Banking > 'Third party payment / autoPay' to view the Payment User Guide.

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