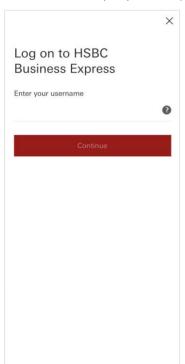
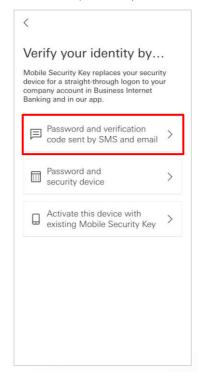
HSBC HK Business Express mobile app Mobile Security Key Activation Guide

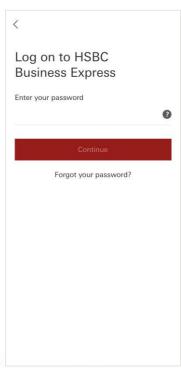
To activate Mobile Security Key, you are required to log on to HSBC HK Business Express mobile app. Please start with downloading our mobile app if you haven't done so, then you can open the app and follow the below steps:



Go to logon page to input your username to proceed, select 'Password and verification code sent by SMS and email' and input your first password created previously.







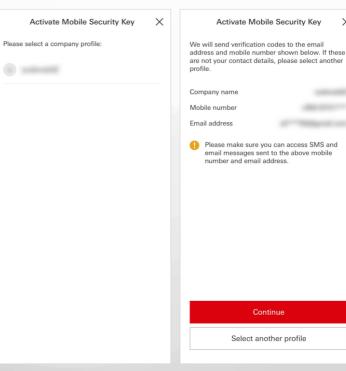
2

Select 'Continue' to proceed.



Select a profile¹ for Mobile Security Key activation and select 'Continue'.





Remark:

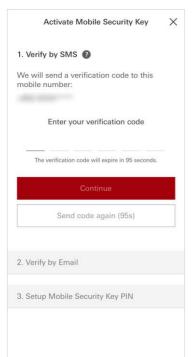
 We will send verification codes to the mobile number and email address shown on the screen during the Mobile Security Key activation process, if you do not have access to this email address and mobile number, please select another profile.

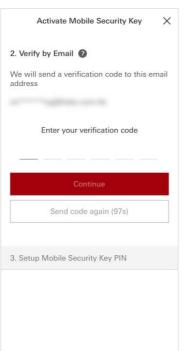


(continued)



Input the verification codes sent to your mobile number and email address, select 'Continue' when completed.



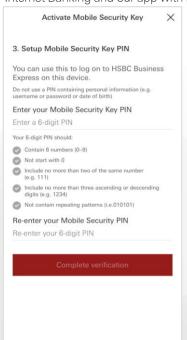


5

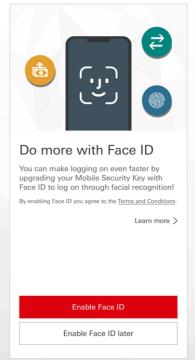
Create a strong PIN as instructed, select 'Complete verification' and your Mobile Security Key will be activated. Learn how to logon to Business Internet Banking and our app with Mobile Security Key here.



You can try to enable biometrics authentication² to enjoy a faster way to access business account and confirm transactions.







Remark

2. If the mobile device supports biometrics authentication, you will be invited to activate your Face ID/Touch ID/Fingerprint ID the first time you log on to HSBC HK Business Express mobile app.

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